

About Us

Global Presence



For more than 25 years we have been supporting 100+ fortune 500 clients in their Digital Transformation Journey...

Contact Us

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Our Technology and Innovation solutions propel desired business outcomes and amplify operational efficiencies



We partner with customers to deliver the right level of experience, support, innovation, and commitment to help them achieve their desired business outcomes through our continual focus on digitalization, remote operations and cost effective solutions. Our teams are trained to regularly assess lifecycle activities, processes, and deliverables keeping a focus on identifying areas to reduce lead time, costs, rework and amply customer experience.

Smart IMS delivers cost-effective services which are centered around operational excellence that the business and IT require for continuity, agility. Our multi-tiered services options include Business Consulting, Technology Support, Infrastructure Management and Quality Assurance backed by solid Program Management rigor.



Competency

We have a well-established CoE that leads the way in exploring and adopting new technology tools, techniques and practices. Customers have derived many benefits through our CoE such as faster delivery times using reusable assets, access to experienced and skilled resources, implementation of standards and best practices, and creation of a strong Guidewire certified bench to support their current and emerging needs.



Creativity

We invest into technology solutions that help Insurers to serve their customers preferences better. In our innovation labs our teams focus on building IoT and AI/ML workflow automation. Smart Insurance solutions aimed at better and faster risk analysis, Pricing, efficiencies in claims management and automation in business operations.



Collaboration

One of our core values is to create and foster relationships. We have earned customers' trust to collaborate and co-create business outcomes. We listen to our customers and act on their inputs. Our Inclusive culture allows us to embrace the diversity of thoughts essential for a thriving and innovative workplace.



Cost Effective

We have a robust service delivery framework built on the principle of faster, better and cost-effective solutions. We use the right levers in people, processes and technology areas to deliver our services more effectively and efficiently. Right skill, right place and at the right time gives us the edge to manage costs and meet business expectations.

